



Terms & Conditions

By paying the £25 deposit for your booking you hereby acknowledge and accept Little Dreamers Teepees Terms and Conditions.

Little Dreamers Teepees reserves the right to substitute hired equipment with equipment of a similar type and value without notice in the event of previous damage or loss of booked equipment.

All images depicted by Little Dreamer Teepees are for guidance only and do not serve as exact representation. We aim, however, to achieve similar results.

If upon collection the equipment is unavailable for pick up, Little Dreamers Teepees reserves the right to charge the Hirer for extra time as per the 24 hour rate. Postponement, If the Hirer chooses to postpone the hire of the equipment, cancellation charges will apply. See Below.

Please ensure that a responsible adult supervises the equipment at all times.

Always ensure the equipment is not over-crowded and limit numbers according to the age and size of the persons using it. Also ensure that the age range of those using the equipment is suitable.

When hiring any Little Dreamers Teepees, products and other services, You, the hirer, will be responsible whilst hiring this equipment, and ensure that all possible steps are taken to avoid injury or damage to it. Please ensure all safety instructions and guides are followed.

We offer approximately 24 hours overnight hire. This is dependent upon the site location and our delivery and collection routes. We will always endeavour to give the hirer as long a period of time as possible to use the Teepee's on the day of hire.

It is the Hirer's responsibility to check and ensure that they are happy with the condition and set-up of the Teepee's and equipment, before the staff member from Little Dreamers Teepees leaves the premises.

The individual Teepee's are not suitable for outside use and are for strictly indoor use only.

It is the hirers responsibility to ensure users are not pushing, colliding, fighting or behaving in such a manner as to risk injury or cause distress to others, or damage the equipment.

Smoking is strictly prohibited near the equipment and will result in additional charges. Keep all products/goods away from fire and candles.

Removal of batteries from any products is strictly prohibited.

All hire equipment; duvets, linen and bed sheets need to be returned dry. Notification of any spillages etc should be made on pick up. We would request that in the event that a user has spoiled the equipment that the bedding is stripped by the hirer and put in the bag provided.

Climbing, hanging or sitting on the walls of the equipment must not be allowed at any time as this may cause injury.

Set Up and Take Down

Positioning/Setting up of Equipment. - The Hirer is responsible for indicating clearly the location of the assembly of the equipment. The Business will take every care, but shall not be liable for any damage to the site, site access, furniture or personal belongings.

Each Teepee measures the following when set up, it is the hirers responsibility to ensure you have adequate space at time of booking:

45 inches Wide

43 inches High

70 inches Long (Excluding Mat and Tray, both which would ideally be located at the end of the bed but can be positioned elsewhere)

Please ensure the room designated for the sleepover is clear from any furniture etc before the arranged set up. If the room is not clear and we are unable to set up the sleepover Little Dreamers Teepees reserves the right to come back at a later time or to refuse to set up the sleepover (without refund).

During set-up and take down of the equipment, do not allow anyone on, in or near the equipment as this may cause injury. The set-up and take down of equipment must only be performed by a member of Little Dreamers Teepees. Tampering is strictly forbidden of any equipment/products at any time by children.

Please do not move the Teepees once they have been set up in accordance with the hirers instructions. It is not permitted to move the position of any of the Teepees, or to move to another room.

All floor areas must be dry and clean from dirt and dust before setup commences.

Ensure that no-one uses the equipment if they are feeling unwell.

Please ensure that no pets use the Teepee's.

Ensure that there is at least a 2ft. clearance on each side of the equipment.

Cancellation

Cancellation - If the Hirer cancels the booking, the Business reserves the right to charge the following:

14-30 days from delivery date a full refund will be provided assuming we can re sell the booking.

7-14 days from delivery date 50% of invoice amount.

1-7 days from delivery date 75% of the invoice amount.

Within 24 hours of delivery date 100% of invoice amount.

The Delivery date is usually the day of the function / booked date, unless otherwise specified. £25 Deposit is Non refundable but may be transferable to hold another date.

Payment

Fees will be charged to the hirer for any installation and set-up, delivery and collection of equipment. We call these fees 'Delivery'. This fee will vary depending upon distance travelled from our premises, amount of equipment hired, amount of set-up required and installation time. The hirer will be advised of the fee once the event package has been confirmed by both the hirer and Little Dreamers Teepees. This fee may be subject to change should the client change the amount of equipment hired or amount to be set-up.

Payment - Bookings are held upon request and confirmed via email or text. A £25 deposit is required to secure your booking and full payment required 14 days prior to party date. The Business reserves the right to withhold delivery if full payment has not been received prior to delivery. An extra delivery charge may apply if the Business needs to reschedule the delivery or return to the premises once delivery has taken place. Payment options include Electronic transfer or Paypal only.

All event bookings require an £25 deposit to hold the date. This deposit will be taken off the balance of the event booking. If, unfortunately your event is cancelled, we will, if there is an alternative date available, endeavour to offer a change of event date. If, unfortunately, a guest and/or guests fail to attend your event, regardless whether notice is given or not, prior to, or on the event date, Little Dreamers Teepees is unable to offer a reduction in the balance once the deposit has been paid.

The hiring of equipment is on a first to book basis. To secure your booking the deposit needs to be paid by the date given. The outstanding balance is to be paid no later than 14 days prior to your event, with the exception of short notice bookings, (less than 14 days prior to event), whereby the balance is due immediately. Should this not be completed by the due date we reserve the right to cancel the hire/booking

Please note: a damaged goods invoice will be issued in the event of any loss or damage, the hirer will be liable to pay this invoice.

Liability to Third Parties. The Business will not be liable for any claim for personal injury, death, loss or damage to the property however caused. The Businesses decision is final in all matters relating to these Terms & Conditions of Hire.

Disclaimer:

We, the company, cannot be held responsible for the safe consumption, or any issues resulting from food allergies. It is your responsibility to check all food labelling, and that it is suitable and safe for the consumption of guests with allergies and/or intolerances.

We, the company, cannot be held responsible for any adverse reaction to any particular ingredient and/or product, We recommend that you read the ingredient lists carefully prior to any products being used and/or applied. An allergy test is recommended if there is any doubt or history of skin reaction. It is your responsibility to immediately stop application of the product(s) if any reaction occurs.

It is the responsibility of you, the hirer, to chaperone all staff members at all times.

Please note that all persons using this equipment do so at their own risk.

If a member of Little Dreamers Teepees is asked to move furniture etc they are not liable for any damages incurred.

The person/organisation hiring this equipment will be responsible and liable for any damage or injury occurring from, or as a result of misuse or reckless use. These guidelines are for the safety of all people using this equipment, and it is the sole responsibility of the hirer to ensure they are fully adhered to at all times. You, the hirer, accept sole responsibility for the safety of all persons using this equipment and agree to ensure it is supervised at all times by either you, or a responsible adult and accept full liability for any injury occurring from misuse or reckless use. We, the company, cannot be held responsible for any injury caused to anyone using this equipment.

The Hirer is fully responsible and will pay for any loss or damage that may occur, this will include that all equipment/goods are returned in an acceptable condition. It is the Hirer's responsibility to check and ensure that they are happy with the condition and set-up of the Teepee's and equipment, before the staff member from Little Dreamers Teepees leaves the premises.